



Operations Support Workleader

United States Bankruptcy Court – Texas Northern

Lubbock, Texas

Position and Statistical Information

Job# USBC-26-02

Opening Date:

March 13, 2026

Closing Date:

Position will remain open until filled, with priority given to applications received by March 27, 2026.

Location:

Lubbock, Texas

Starting Salary Range:

\$54,372- \$88,366 (CL 26) *

*The classification level and salary for this position will be based upon experience and education in accordance with the Court Personnel System of the U.S. Courts.

Judges Served:

6 U.S. Bankruptcy Judges

Divisional Offices:

Dallas
Fort Worth
Lubbock

Satellite Offices:

Amarillo
Abilene
San Angelo
Wichita Falls

Geographically covering 96,000 square miles.

Position Overview:

The Operations Support Workleader for the Lubbock Division reports directly to the Chief Deputy. The Operations Support Workleader is responsible for assisting the Division by coordinating the operations support section in Lubbock, including intake, docketing, quality control, case management, and records management.

Representative Duties:

- Opens new cases, adversaries, and miscellaneous proceedings by receiving, reviewing, and filing incoming documents. Assigns judges, trustees, and 341 meeting dates, time, and locations to new cases and adversary and miscellaneous proceedings as needed.
- Processes incoming and outgoing mail, including preparing check logs and screening and routing to appropriate persons.
- Performs receptionist duties, including receiving, screening, and referring telephone calls and court visitors. Answers routine inquiries and provides customer assistance, including assistance with public computers.
- Dockets pleadings, orders, and claims in the court's Electronic Case Filing (ECF) system, ensuring entries are executed according to standards.
- Reviews pleadings for correct PDF and correct event code usage. Ensures all automated entries are appropriately linked.
- Reviews case management reports and takes appropriate action to ensure timely progression of cases, resulting in proper disposition (e.g. discharge, dismissal, conversion, transfer, etc.).
- Examines docket reports and entries to ensure all necessary orders are entered and proceedings completed. Reviews case records and dockets for accuracy and completeness. Ensures cases are closed when appropriate.
- Communicates with both internal and external users regarding errors to help correct future filing submissions. Responds to inquiries and requests as quickly and efficiently as possible.
- Assists users with Electronic Case Filing questions. Directs users to location of appropriate materials (forms, procedural manuals, etc.) and instructions.
- Supervises and manages the Operations Support Specialists in the Lubbock Division, including by approving leave and coordinating training.
- Receipts, reconciles, and prepares financial deposits pursuant to internal control guidelines.
- Performs other duties as assigned.

Minimum Requirements:

The selected candidate should have good working knowledge and understanding of bankruptcy cases, court procedures and practices, and processes used to manage cases. The selected candidate must also have skill in coordinating others, with the ability to manage time effectively and meet tight deadlines. The incumbent should also possess strong organizational, analytical, verbal, and written communication skills. Skill in evaluating and prioritizing workload so that time and accuracy requirements are consistently met. Ability to research, compile and analyze information in order to propose recommendations or solutions to problems.

Desired Qualifications:

A bachelor's degree along with legal experience and/or CM/ECF experience. Broad working knowledge of bankruptcy processes and procedures. Thorough knowledge of the purpose and content of documents and events in order to make docket entries and take appropriate actions.

Benefits:

Court employees are not included in the government's civil service classification. They are, however, entitled to the same benefits as other federal employees, including up to 13 days of paid annual leave per year for the first three years, thereafter up to 26 days per year, 11 federal holidays, participation in the Federal Employees Retirement System with a percent of contributions matched, choice of health benefit plan from several options, life insurance, and periodic salary increases. This position is subject to mandatory electronic funds transfer for salary payments.

Application Procedures and Information:

Qualified applicants must submit a single PDF of the following (in this order):

1. Cover letter
2. Resume
3. Salary History or Classification Level

Email packages to humanresources@txnd.uscourts.gov

Other:

Employees of the U.S. Bankruptcy Court for the Northern District of Texas are excepted service appointments. Employees are considered at will and are not covered by federal civil service classifications or regulations. The applicant must be a United States citizen or provide documentation proving eligibility to work in the U.S. Immigration law requires public employers to hire individuals who are lawful permanent residents (i.e., green card holder) seeking U.S. citizenship.

Due to the high volume of applicants received, the Court will only communicate with applicants who will be considered for interviews. Applicants selected for interviews must travel at their own expense, and relocation expenses will not be reimbursed.

The selected candidate will be subject to a criminal history and financial background investigations by law enforcement agencies, which include FBI fingerprinting as a condition of employment. The applicant must be a United States citizen or a lawful permanent resident (i.e., green card holder) who is seeking citizenship. Retention depends upon a favorable suitability determination.

The Court reserves the right to modify the conditions of this job announcement, to withdraw the announcement, or to fill the position sooner than the closing date without prior notice. The U.S. Bankruptcy Court requires employees to adhere to a Code of Ethics and Conduct. This court provides reasonable accommodations to applicants with disabilities. If you need a reasonable accommodation for any part of the application and interviewing process, please notify the local human resources representative. The decision on granting reasonable accommodations will be made on a case by case basis.

The United States Bankruptcy Court is an Equal Opportunity Employer